University of HUDDERSFIELD
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Business School

BA, Accountancy and Finance

Module: Accountancy with information system

Craven comics report

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Craven Comics

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The director of the company

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New computer software implementation

I have just heard that, you are viewing about implementing a new computer system to create the business well-organized. As I am a member of the finance squad of the company. I am noticeably very concerned in relation to this and do not desire the business to make the same blunder again, as our company did two years ago. For that reason I have decided to write this report, in charge to put emphasis on the possible dangers of implementing a computerised system bearing in mind that of what will be happened before. In this report I have written about the potential profit of implementing system specified the fact that we have evidently premeditated. The implementation of the new software. I have also suggested the strategies for implementing the software which will optimistically keep away from unnecessary dangers to the company.

Implementation of the new system

When introducing a recent system to the company, we require to firstly considering the achievable benefits, and drawbacks which the system will carry to the company. As the company has acknowledgeable before that, from organism over motivated about a new system being implemented without forecasting the system design cautiously and solicitously can lead to devastation of the company or entire failure the system.

Being overly determined about the system was obviously one of the key reasons for the software breakdown. Because the company installed the fully integrated system, and attempted to fit it all in one go was visibly a more complex approach. By taking this approach the company`s IT department switch all our occupation across the company from the old system to the new system all in one go, using the Enterprise Resource Planning (ERP) Big Bang approach according to video clip, namely. The purpose of an Enterprise Resource Planning (ERP) system is to amalgamate computer system. There are two types of implementations. The Big Bang and Phased in implementation. The Big Bang approach is where the entire system is implemented in one go, as we had attempted implementing the computer system two years ago. The Phased in implementation is where system is installed step by step. The big bang methods does have positive reward, such as implementing the full system in one go which is obviously much more rapidly system then other, but as any system it does have definite risks linked with the implementation such as fitting of the system. It is so imperative to set up the system correctly and getting the expertise to carry out the implementation. Our company failed to do this when installing the new system and resulted in system crash.

Other risks that are correlated with the big bang approach are new method of running the business. When our company implemented the system no one within the organisation had any skilled with the new system. Everybody in the company was learning the new system, and as outcome this implementation affected the whole company, but having said that once the system transform period as past and the culture of the business is pleased with the modify then Enterprise Resource planning (ERP). Becomes an effective strategic system which undoubtedly will be a competitive advantage to the industry.

The second kind of Enterprise Resources Planning (ERP) technique is the phased in approach, this is very popular method and is used by many businesses.

Craven Books Ltd, Employees

Employees of any establishment are dreadfully key factor of the business, flattering successful. Therefore, the company will need to think how the employees will act in response from implementing the new system. The company has previously realized that employees were not happy with the manner, the new system was being implemented, and as a result of the system being a calamity 60% of the company team was made out of work (redundant). Clearly making staff redundant does not provide people a very good image of the company. This also may have an effect on the employment of staff in the future.

While bearing in mind implementing a new computer system to the company, you ought to recognize user prerequisites. We need to request ourselves. Firstly. What we want from the system and the simplest means of attainment extra out of the system by our users.
We will need to supply user guides to employees. In addition to, training them so that they are well-known to the system, due to at the end of the day employees are who will be using the system. If they are not pleased with the method the system in operation then it will be very difficult to reach the paramount out of the system, and once more as experienced before this might result in failure of the system.

With this issue I think somebody needs to take accountable of the support of the system, for the reason that as we have experienced before, that be acquainted with precisely knew much about the new system, and when its underway departing wrong there was no one to take liability of the problem. As a consequence the company blamed the suppliers and the suppliers blamed the staff of altering their mind of the order, and from this we let down our suppliers and they congested trading with us. Therefore I powerfully be aware of that someone needs to be in charge of the scheme, and when the staffs needs support concerning the system they know who to observe on the problem, and if there are problems with the system, the person reliably will

need to crackdown the problem, rather than goodbye the problems regarding the system which can lead to fail the system.

Implementing a new system and Drawbacks benefits

Obviously there are a lot of advantages and drawbacks of implementing a new computerised system. In order to get better the business work more powerfully. Firstly the benefits of a new system are that immense amounts of information can be held on a compact storage space device, this will allow us to slash down on a lot of paper work and generate more space for operational in the warehouse. Good organisation of work weight will allows us to complete everyday jobs more swiftly, as we will be able to contact information more rapidly from our computers, for instance, storing and probing for clients is relatively trouble-free which will hopefully show the way to enhanced decision making by the company.

The drawbacks of implementing a new system possibly will be setting up price, the hardware and software which will be requisite for the innovative system. As well as this updates and protection will be necessary in order for the system to maintain functioning efficiently. These are possible assets investment verdict you will have to believe about before implementing the system. Another main drawback as we have practiced before is the over reliance on computer based structure.

Occasionally, the systems do collapse, so we call for back up or else as knowledgeable before it can be critical for the business. Which almost guide for the association to be bankrupt. Moreover, introduction of the new system will indicate that we want to train our staff in order for them to use the software appropriately if not it can lead the system to fail. For the training you might have to member of staff, specialist staff to offer the training, plainly there are expenses for this which you will need to deem.

The Company`s Culture

For us to be triumphant company, and similar to any other organisation all departments of the company necessitate to be implicated in momentous tasks of the company in order to construct and increase the culture of the business. All departments/areas of the company need to be involved when allowing for the implementation of a new computer system, because the company's keenness, and ability to seize on the adjust of the implementation is a significant aspect for the company. This is because from taking part of the labour force, the company will feel further confident in bringing in the system if people prefer to take on the implementation.

This is a big area where we did not give the impression of being in to implementing the new system. There were areas in our company in which they did not sense the change was implemented in a right way. Be short of of communication and involvement with the implementation of the new system. Resulted workforce emotion uncomfortable, and were not standing by for the modify. As I have discussed in advance that we require learning from our errors and from previous experience. This time before implementing the system we have to all areas of the company to be caught up in discussing the implementation of the new system. This will build up the confidence of the employees, and can be moment were they can put forward facts for the company.

Another key reflection should be on technical aspects of the company, these requests to be assessed. For example if the staff will have enough supports for the new system, so that can defeat the technical difficulty with the software. Again as I have discussed before that experts staff possibly will require employing for the training of the new software, because clearly the way the new system operates will be unlike from preceding software.

These are inside features which I suppose should be measured before the system is brought in.

Our Suppliers

Suppliers will need to be in contemplation. When implementing the new system, for the reason that it will influence us and them in which the approach we will change to do business with them for the grounds that of the new system being in place. The implementation must be reported to them, thus they are responsive of any reasons. If they are faced with problem trading with us within the time of the implementation. As well as notify them that the implementation will progress the way in which we are trading with them. For example, more hasty time for instructs placements, which will permit them to supply as more efficiently. This will optimistically promote them, and we will not be making the same faults as Graven Books Ltd did two years ago which previously mentioned. Resulted in losing our company suppliers.

Eventually, we should learn system planning and analysis before implementing new system, and ask ourselves the reasons for a new system, why supposed to be implemented such as we do not like old system, it costs too much, does not give useful details or information as we like, unreliable and too slow as well as does not fit with others systems that we have developed. Among all these questions, need to be answer properly before implementing new system, then we should avoid the past mistakes.

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